

PORTFOLIO OF SERVICES

MEDICAL DEPARTMENT

CRITICAL CARE AND A&E

- Intensive Care Unit
- A&E
- Paediatrics

MEDICINE

- Digestive
- Cardiology
- General Medicine
- Pulmonology

SURGICAL DEPARTMENT

ANAESTHESIA AND RESUSCITATION

GENERAL AND DIGESTIVE SURGERY

GYNAECOLOGY

OPHTHALMOLOGY

OTOLARYNGOLOGY

TRAUMATOLOGY AND ORTHOPAEDIC SURGERY

UROLOGY



DIAGNOSTICS DEPARTMENT

LABORATORY

- Pathological Anatomy
- Biochemistry
- Haematology
- Microbiology

RADIOLOGY

OTHER DEPARTMENTS

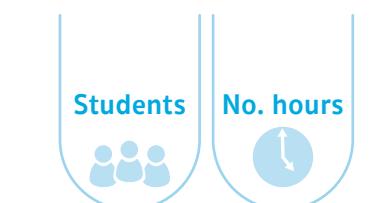
USER CARE

- RESEARCH AND QUALITY
- PHARMACY
- PREVENTION AND HEALTH MONITORING
- REHABILITATION AND LOCOMOTOR SYSTEM

PRIZES AND AWARDS

- Accreditation for Advanced Level Quality Hospital San Juan de Dios del Aljarafe.
- Accreditation for quality of Advanced Level Services: Gynaecology, Radiology, ENT.
- Accreditation for Optimum Level quality service: Critical and Emergency Care, Medicine and Urology.
- Bronze Distinction for the Andalusian Network of Smoke Free Health Services and Spaces.
- Family Friendly Company Certificate.
- Certificate of Universal Accessibility.
- Award from the Security Observatory on perioperative pain.
- Seal of Excellence from the Spanish Society of General Medicine (SEMI Excelente) for medical services.

TRAINING, TEACHING AND RESEARCH



	Students	No. hours
Continuous training	1,704	1,049
Hospital clinic sessions	870	11
In-house workshops	93	24
Other workshops/conventions/private training	277	-
Online courses (no. registrations)	1,618	-

HOSPITAL SAN JUAN DE DIOS DEL ALJARAFE

BORMUJOS - SEVILLE



Albaida del Aljarafe

Almensilla

Aznalcázar

Aznalcóllar

Benacazón

Bollullos de la Mitación

Bormujos

Castilleja de Guzmán

Castilleja de la Cuesta

Castilleja del Campo

Carrión de los Céspedes

Chucena

Espartinas

Gines

Hinojos

Huévar del Aljarafe

Mairena del Aljarafe

Olivares

Palomares del Río

Pilas

San Juan de Aznalfarache

Sanlúcar la Mayor

Salteras

Tomares

Umbrete

Valencina de la Concepción

Villanueva del Ariscal

Villamanrique de la Condesa

2003-2018



ACTIVITY REPORT



HOSPITAL
SAN JUAN DE DIOS
DEL ALJARAFE

CONSORCIO SANITARIO PÚBLICO DEL ALJARAFE



Agencia de Calidad
Sanitaria de Andalucía

CERTIFICACIÓN AVANZADA
04/30/2012

CONSEJERÍA DE SALUD

www.hsjda.es

INTRODUCTION



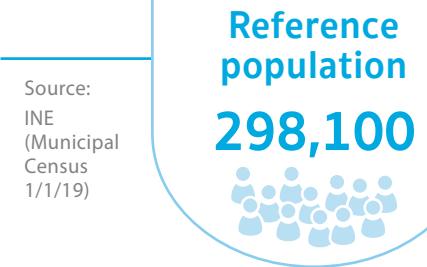
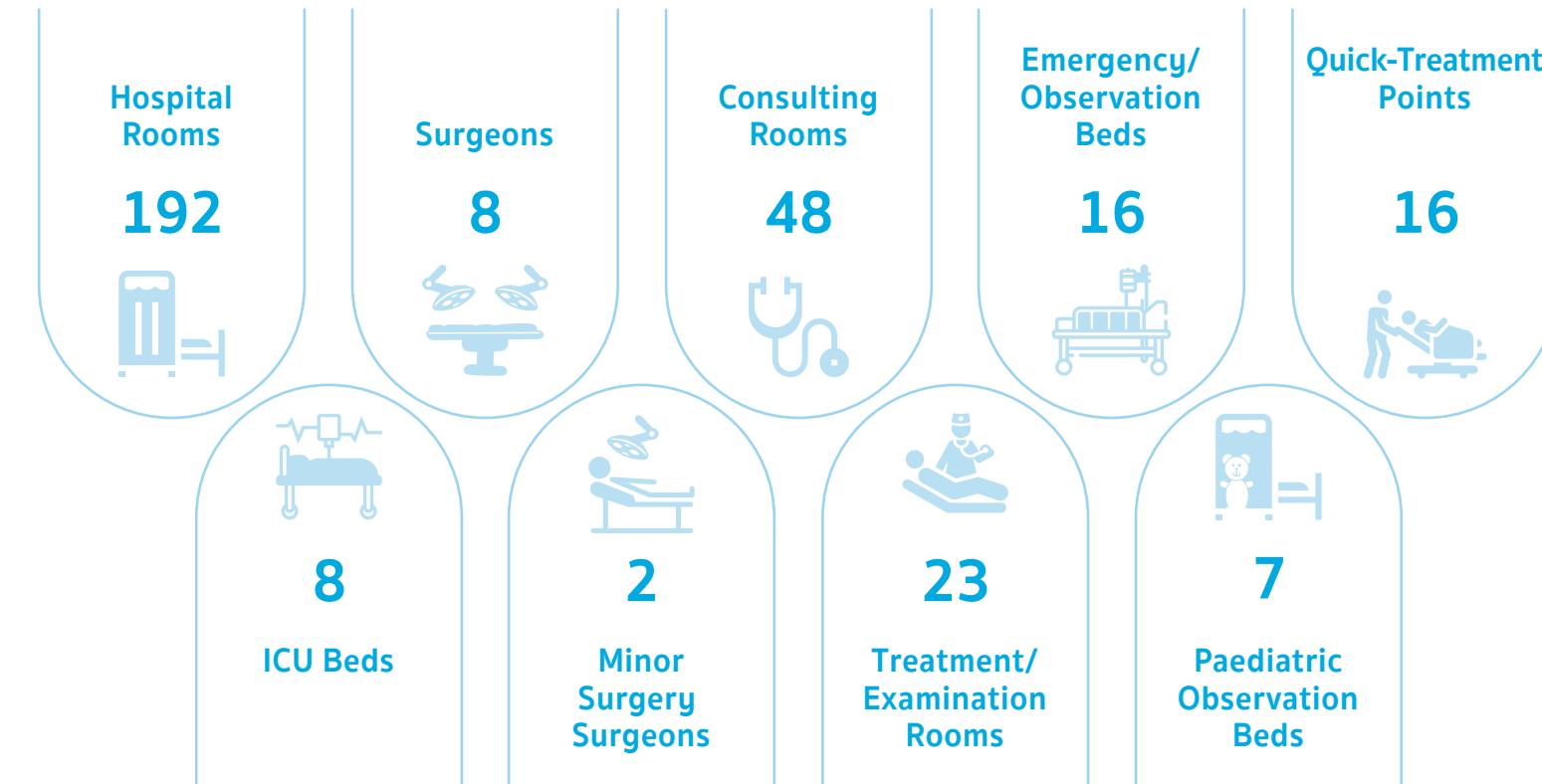
2018 was a highly challenging year. We have now been using our health management model for fifteen years. Today, we take care of the health of more than 300,000 residents belonging to 28 municipalities in the region (26 in Seville and 2 in Huelva). The Consortium model, which is unique within the realm of Andalusian public health, provides a highly efficient response to the needs of the region, with a historical and close collaboration with Primary Health Care and the referral hospital, the Hospital Universitario Virgen del Rocío. This management model makes it possible to give users of Aljarafe comprehensive treatment that heals and cares for their illnesses on a physical and spiritual level, thanks to the work of its excellent professionals who, faithful to the values of

the Order of San Juan de Dios, practise with a high level of ethics and humanization.

2018 was characterised by a high levels of patient care, true to our commitment to comply with the legal guarantees established for the criteria of accessibility and coordination with Primary Healthcare and the Hospital Universitario Virgen del Rocío. It was also a year of hard work to reach a position of complete information transparency, of extreme demand and of maximum efficiency with the available resources.

The position of Aljarafe as a leading hospital in the context of Andalusian public healthcare has led us to do everything possible to achieve the results from our own activity with guaranteed accessibility for the population.

RESOURCES



PATIENT CARE ACTIVITY

EMERGENCY DEPARTMENT

Emergencies attended	98,128
Non-admitted emergencies	91,664
Percentage of non-admitted emergencies . .	93.4%
Average emergencies per day	269

ADMISSIONS OFFICE

Emergency admissions	6,464
Scheduled admissions	3,909
Total admissions	10,373
Stays.	56,419
Average length of stay	5.4
Occupation rate	87.93%
Emergency pressure	67.76%
Admissions/day	28.4

SURGERY DEPARTMENT

Scheduled operations with admission . .	3,112
Emergency operations	1,630
Major outpatient surgery	5,821
Minor surgery	2,028
Total operations	12,591
Rate of activity of surgeons	72.96%
Day Hospital rate of resolution	80.73%
Rate of operation cancellations	3.82%

OUTPATIENT DEPARTMENT

Total consultations	176,386
First consultations	94,509
Follow-up consultations	81,877
First Primary Health Care	45,854
First/Follow-up Ratio	1.15
Consultations/day	717
Frist consultation average delay.	43.7

COORDINATED ACTIVITY

Spinal Cord Injuries Unit (SCIU)	
Admissions.	72
Stays.	5,401
Discharges	76
Average stay	75.0
Physiotherapy sessions	4,788

Source: Management scoreboard.

HUMAN RESOURCES

DIRECTORS

5

CARE PERSONNEL

703

NON-CARE PERSONNEL

100

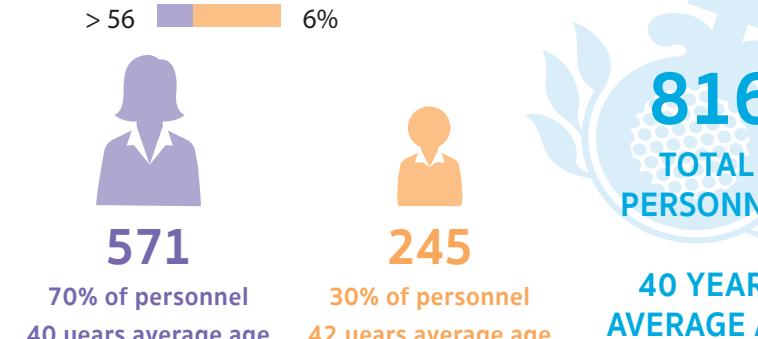
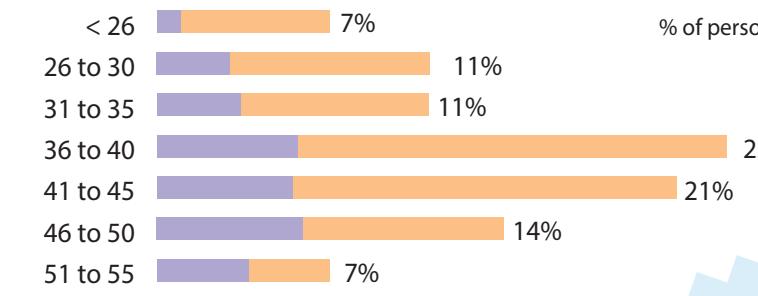
INR TRAINING

8

TOTAL

816

PERSONNEL DISTRIBUTION BY AGE AND SEX



EMERGENCY DEPARTMENT

HOSPITALIZATION

General assessments	23,566
Surgical assessments	27,451
Units.	14,606
Injury assessments	4,744
Emergencies.	1,738
Paediatric assessments	740

CLINICAL SAFETY

33.5% of patients admitted have a risk of developing bedsores.

The incidence of bedsores during 2018 was:

- Medical hospitalisation **2.82%**
- Surgical hospitalisation **0.73%**
- ICU **5.33%**

The incidence of falls was **0.50%**



A&E

Position of **Advanced Triage Nurse Practitioner** implemented.
% of patients triaged 97.4%.

Average wait for triage nurse
<10 min **91.4%** **Average classification time** <5 min **98.45%**

Collaborative complementary test application protocols implemented: **4**.
58.77% of patients seen in A&E require care and/or techniques to be carried out by nurses. **1.3% more** than in 2017.

Nursing operations have increased by **3.4%** compared to 2017.

OUTPATIENT CONSULTATIONS

Position of **Advanced Practice Ostomy Nurse** implemented.
635 consultations carried out
70 new patients ostomized

FOLLOW-UP CARE

Position of **Advanced Practice Case Management Nurse** implemented.

- Reports on Continued Care after discharge: **11,537**
(Frail patients 85%, patients with bedsores 86.8%, patients with reduced mobility due to hip fracture 96%)
- Telephone monitoring of the *Salud Responde* platform:
515 communicated discharge of frail patients.
- Preoperative MAS telephone monitoring:
1,834 (74.1% of the discharges)

ECONOMIC RESOURCES

